CADCAM
INTEGRATION

The Most Informed
Manufacturing
Businesses Choose
ShopFloorManager

30 years Providing Solutions for Manufacturing!
Phone: 1-781-933-9500
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ShopManagerErrorLog™ PDF-Version
Captures and Writes all Application Errors to Local Error Lists
Instantly Investigate and Email Error Lists Occurring on any ShopFloorManager Client
Part of an Integrated Family of ShopFloorManager™ EventAware™ Modules
Supports Windows 8™, Windows 7™ & Windows™ XP including Support for Terminal Server 2003/2005/2008

ShopManagerErrorLog™ Module is the Perpetual Guard Monitoring ShopFloorManager for any Problems! It intercepts and Logs any Errors that occur within ShopFloorManager or other Errors that have a direct effect on ShopFloorManager. The Manufacturing Environment is mission critical for Businesses and any Errors that cause a stoppage or slowdown need be minimized.

You need to know what happened. Was it the company network, bad hardware, was it Security, other Network Changes, etc? Is it ShopFloorManager, perhaps it's a bug? ShopManagerErrorLog™ Intercepts, Records and Notifies you of all Errors. Just open up the Error Logs and you can find out why or have us analyze them!

ShopManagerErrorLog™ A ShopFloorManager™ Support Module

Error! Was it the company network? Bad hardware?
Security? Network Changes? A ShopFloorManager
Bug? We Intercept, Record and Notify you of all
errors. Once the **Green Faces** turns green on an
Error) to open the Error Log for a detailed error
message and or email them to CCI for analysis!

Network Failure   Security Issues
Internal Bugs   Hardware Failure   Database Access Failure

Standard

ShopManagerErrorLog™ **Basics**	**ShopManagerErrorLog's™ Basics Include:** • EventAware™ Technologies(Real-Time Display & Recording of Errors) • Capture and Record Errors to Error-Logs • Captures Complete Error Traces • Real-Time Error Capture and Display • Immediate Feed-Back to User • All ShopFloorManager's Routines can Generate and Capture Errors • Error View Window for displaying all Errors Captured
Real-Time **Error Capture**	**Capture Real-Time Errors** If an error occurs for any reason while you are either using ShopFloorManager's ShopManagerRuntime or ShopManagerMaintenanceEngine, ShopFloorManager will capture it, display a green frowny face to indicate an error has occurred and log it in Real-Time. The user can click on the green frowny face and the last error that occurred will be displayed allowing you to print, ignore or save this error for a supervisor to review. No matter what the choice is this error is recorded in the error log and saved for analysis.
Automatically **Generate** **Error Logs**	**Automatically Generate Error Logs for all of ShopFloorManager's Applications & Modules!** A complete error log is generated at each Workstation where ShopManagerRuntime or ShopManagerMaintenanceEngine is operating so no matter whenever of wherever an Error occurs ShopManagerErrorLog™ will Capture it and Write it to a Log. These Logs contain all of the relevant information needed to diagnose the Problem including a detailed error trace, where the error occurred with dates and times. These Error Logs can be viewed by an administrator at anytime by going to the "View" Menu and the choosing "View Error Log" sub-menu.
Email **Error Lists**	**Email All your Error Logs to CCI for a complete Analysis!** If the Problem can't be solved immediately over the phone all you have to do is to zip up your pertinent Error Logs, create an Email with a brief description and push the "send" button! Remember we are only an Email away from reviewing your Error Logs, so "Copy them", "Zip them" and "Email them" to CCI. We will immediately review these Error Logs, analyze them to determine the cause(s) and make recommendations and if a bug recommend a work around and remove the bug from ShopFloorManager ASAP!